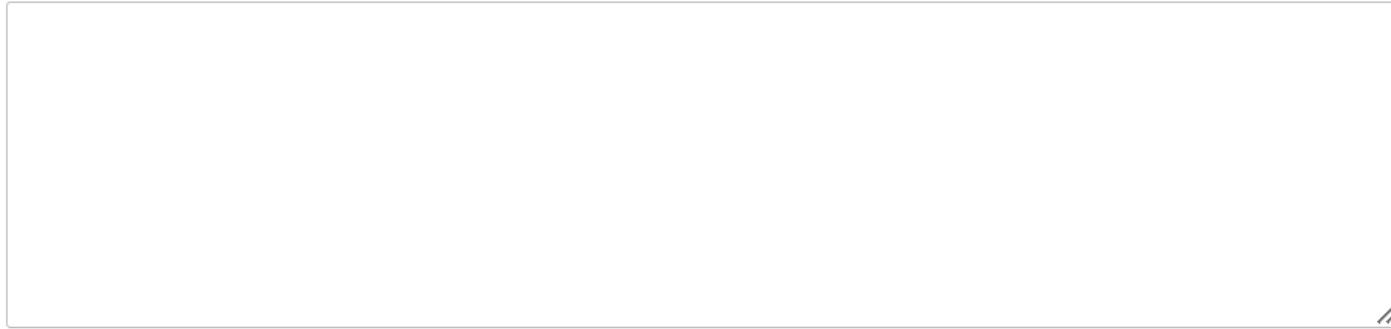


Küsimustiku fragment

When thinking about the upcoming day of the workshop and your experience with customers: what topics would you like us to cover (where you need help) and what are your expectations? *



Küsimustiku
fragment

Please write what is your role in

(It's about considering what you do daily and for whom you do it.) *

How satisfied are you with your work? *

Not satisfied at
all

In between

Extreemly
satsified

Please write what makes you most happy in your work (what do you like and/or what makes you happy)? *

Please write what annoys you the most about your work (what is difficult for you and/or what makes you sad/frustrated)? *

Küsimustiku fragment

What do you think, how your customers would evaluate your performance?

How satisfied they are?

*

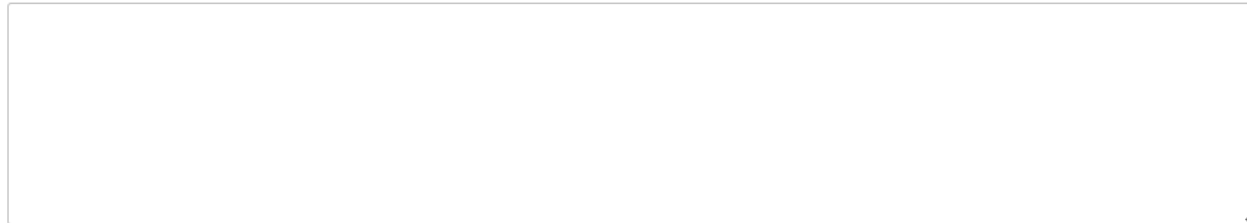
Not satisfied at
all

In between

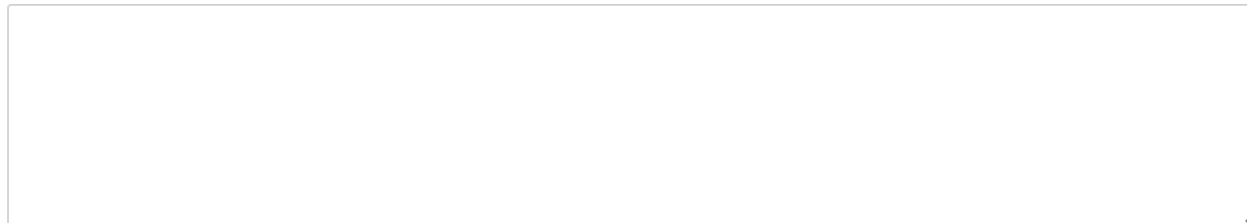
Extreemly
satsified



Please name, what criteria they would point out as positive? *



Please name, what criteria they would point out as negative (that needs improvement)? *



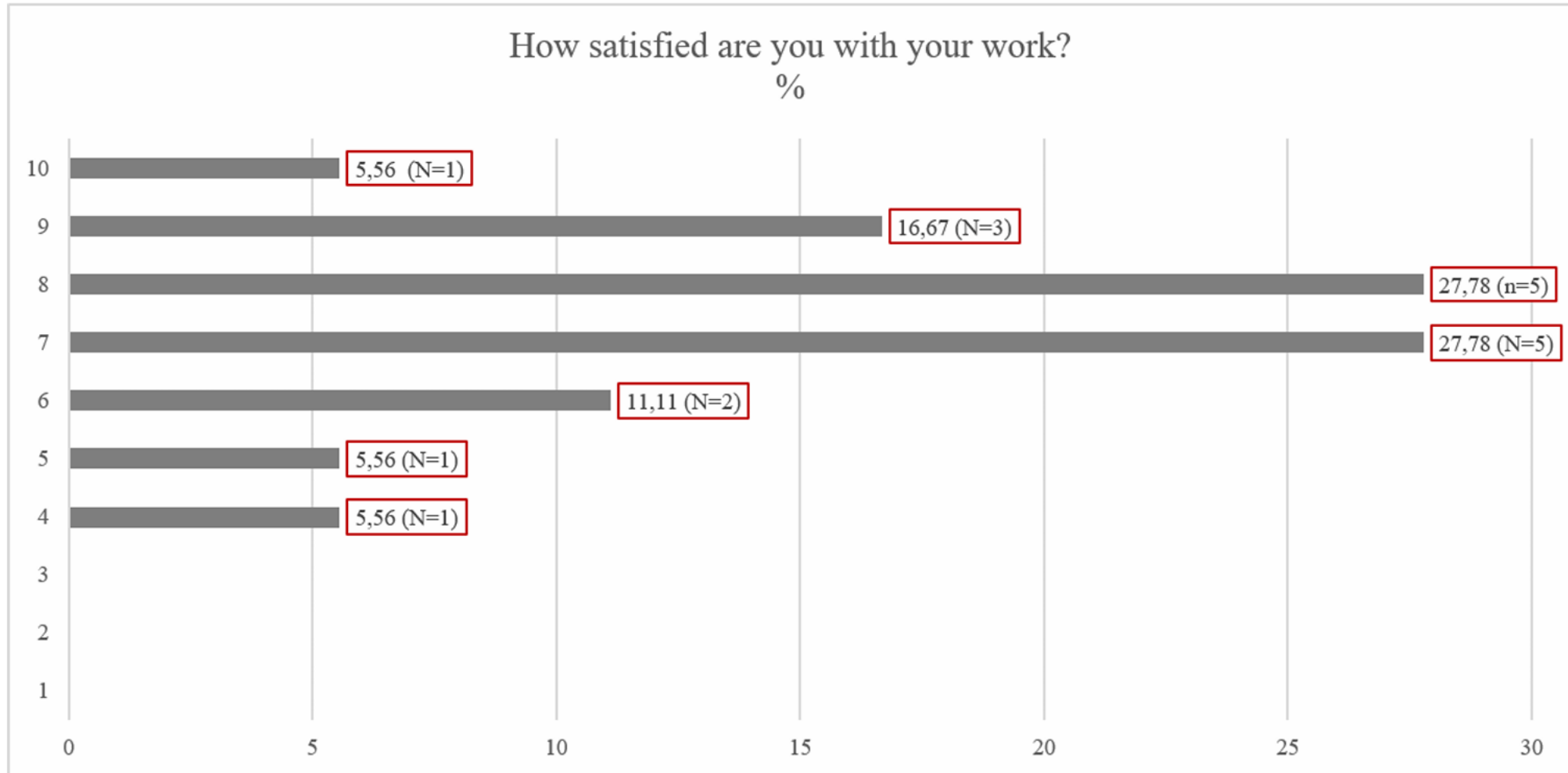
Expectations.Original content:

- At the moment I can't single out anything.
- Clarity in communication (providing input), self-expression aka approach to communication and making sense of communication processes
- How to deal with mean, unpolite people without overreacting or negativity?
- I have none.
- I hope that I will learn something new, or refresh topics I already learned in the past.
- I really waiting upcoming workshop, at the moment i can not say what would be my expectations, but i know that after workshop i have more skills.
- I'd like us to cover best practices in managing customer relationships, especially handling challenging situations/people.
- Never had that kind a workshop, so it is little bit hard to answers. I have always been polite with my answers when it comes to customers or suppliers.
- No expectations. Trainings and real life are different anyway.
- Not sure what to expect, so I'm open to everything.
- Team communication, honesty, trust.
- Tips when it comes to communicating with foreigners.
- Topics
 - What is good teamwork?
 - What is good communication?
- To get to know my colleagues better, to discuss relevant topics with them and to find a common ground in these areas.
- Understanding each other's.
- Would perhaps like to gain knowledge from the experience of others in the given field of work.

Expectations:



Tulemuste esitlus koolitusel



What do you like about your job?



What annoys you the most about your work (what is difficult for you and/or what makes you sad/frustrated)?

